Health Alliance Medical Plans
Member Processing Update

Effective Date: June 1, 2021

Commercial		
BIN: 005947	**PCN: CLAIMCR**	**Group: See Member ID card or call help desk for processing information**

Medicare Part D		
BIN: 015789	**PCN: CTRXMEDD**	**Group: HA0018**

Effective June 1, 2021, when processing claims for Health Alliance Medical Plans, please **enter the full 11-digit member number** (including the 2-digit person code) for the claim to process as expected. This full 11-digit member number (no dash) can be found on the member ID card.

Historically claims only required the 9-digit member ID number for processing. To eliminate issues with members who share the same 9-digit ID number and DOB Health Alliance will require the 2-digit person code be added, for a full 11-digit ID number.

Should you have any questions or require assistance, please contact the OptumRx Pharmacy Help Desk at **800-880-1188, option 2**. (24 hours a day, 7 days a week).

Please distribute immediately.
For questions regarding communications, contact the Pharmacy Provider Communications team:
pharmacyprovidercommunications@optum.com